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FOR IMMEDIATE RELEASE

MDLsolutions ® IN PARTNERSHIP WITH Pimsware LLC PROVIDES HIGH QUALITY, LARGE SCALE, AFFORDABLE CALL CENTER SOLUTION TO MULTIPLE COLLECTION AGENCIES.

Download your Free 'NO RISK' 45 day TRIAL SOFTWARE at www.mdlsolutions.com

MDLsolutions ®, in partnership with Pimsware has provided a high quality, large scale, affordable call center solution to multiple collection agencies. The integration of MDLsolutions call center solution with the Pimsware CRM software has enabled us to provide a comprehensive call center solution for collection companies at a very affordable price. In today's market place there is a high value placed on the benefits of using a supported Predictive Dialer and CRM solution to increase productivity in your Call Center, and now it if more affordable then ever before.

MDLsolutions ® co-founder Michael Langman commented, "*MDLsolutions ® set out to reduce a Call Center's cost of deploying complex, and normally expensive, PBX and Predictive Dialer systems. With the MDLsolutions ® affordable Call Center solution that is now able to fully integrate with Pimsware CRM; the Call Center has a reliable, accurate reporting, agent monitoring, and recording software tool – at an aggressively cost effective price intended to competitively reduce system expenses. The cost saving is immediate- not some time in the near or distant future.*"

A quote from an actual customer-user:
"You have an exciting product that can really change the efficiency of business."

MDLsolutions provides remote setup and support for its Call Center customers. Minimum hardware requirements: 2 Windows PCs (IP PBX and Predictive Dialer) or 1 Windows PC running VirtualBox, and one Windows PC for each agent running on a network supported by a switch, with internet (VoIP connectivity).

About MDLsolutions
Founded in 2002, MDLsolutions ® provided Customized Telecommunication Software Solutions. With the combined technical expertise of more than two decades of working in IT Telecommunications space with Cisco, ShoreTel, Avaya, Nortel, Mitel, TAPI, Aculab, Brooktrout (Cantata) and NMS; MDLsolutions ® enables its customers to acquire and apply cutting edge technology and applications which increases productivity. MDLsolutions ® provides high quality IT Telecom/VoIP solutions and world class customer

service at affordable prices while refusing to compromise on its array of feature, reliability and true voice quality.

About Pimsware, LLC
Based in Atlanta, GA, Pimsware is a software development company that provides solutions to organizations that manage large volumes of data, online fulfillment and call center operations across various industries.
With a focus on the debt receivables industry, our mission is to provide turnkey solutions for organizations that buy debt, collect on contingency, litigate, or a combination of all.

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If you'd like more information about MDLsolutions, Inc. or to schedule an interview with Gary LaMar, please call 1888 473 7820 (ext 130) or email him at glamar@mdlsolutions.com