

Dateline: Los Angeles



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FOR IMMEDIATE RELEASE

MDLsolutions® provides Emerging Energy Solutions Group (Australia) with a Highly Flexible Wireless/Cloud based Call Center Solution.

Contact us for your Free 45 day TRIAL SOFTWARE at www.mdlsolutions.com

MDLsolutions® was tasked with providing a cloud based call center solution that supported agents that would connect wirelessly. Aware of the issues that could arise from this type of infrastructure, MDLsolutions streamlined their software for greater efficiency, and integrated network diagnostics into the Agent Interface. This allowed the Emerging Energy Solutions Group to quickly identify and resolve any network issues. MDLsolutions was also quick to add any additional requirements that the Emerging Energy Solutions Group asked for, which led to them saying they liked our Call Center Solution and were very satisfied with our support.

Quotes from actual customers:

"You have an exciting product that can really change the efficiency of business."

"Your support is great, we really appreciate the extra help."

"100% hands down the best software company I have ever worked with."

About MDLsolutions

Founded in 2002, MDLsolutions® provides Turn-Key and Customized Call Center VoIP Solutions. With the combined technical expertise of more than two decades of working in IT Telecommunications with Cisco, ShoreTel, Avaya, Nortel, Mitel, Microsoft, Aculab, Cantata and NMS; MDLsolutions® provides high quality solutions and world class customer service at affordable prices.

www.mdlsolutions.com

About Emerging Energy Solutions Group

Established in 2011 on the back of the boom in renewable investment in Australia, Emerging Energy filled a gap in the market that made STC trading for installers and Solar business simple and quick. As we grow as an industry, it is our goal to work closely with and support all the players around Australia who benefit from clean energy investments. We are proud of how far we all have come and look forward to the future, one powered by clean, green technologies.

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