MDL SOLUTIONS

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MDLsolutions ® HIGH QUALITY, AFFORDABLE WINDOWS BASED CALL CENTER SOFTWARE SOLUTION NOW INTEGRATES WITH MICROSOFT DYNAMICS CRM

Download your Free 'NO RISK' 45 day TRIAL SOFTWARE [here] www.mdlsolutions.com

MDLsolutions ®, in partnership with 3CX www.3CX.com, satisfies Call Center affordability needs with a Predictive Dialer Call Center Software Solution. MDLsolutions ® provides high quality, highly scalable VoIP solutions along with world class customer service at affordable prices while refusing to compromise on its array of features, reliability and true voice quality. Now fully able to integrate with Microsoft Dynamics CRM 2011 platforms. MDLsolutions ® presents Call Centers with an opportunity for a free download demo trial, a 45 day period to "try-before-you-buy" option. There's a high value placed on the benefits of using a Predictive Dialer to increase productivity in your Call Center.

MDLsolutions ® co-founder Michael Langman commented, "*MDLsolutions ® set out to reduce a Call Center's cost of deploying complex, and normally expensive, PBX and Predictive Dialer systems. With the MDLsolutions ® affordable Predictive Dialer solution that is now able to fully integrate with CRM software such as MS Dynamics CRM 2011; the Call Center has a reliable, accurate reporting, agent monitoring, and recording software tool – at an aggressively cost effective price intended to competitively reduce system expenses. The cost saving is immediate- not some time in the near or distant future.*"

Sample pricing: 16 Agents: $3928.00 - Includes: 3CX IP PBX, Predictive Dialer with MS Dynamics CRM 2011 integration, and Agent Interface (installed, configured and supported for 1 year).

A quote from an actual customer-user:
"Delivered the criteria we've been looking for."
Pros: Economical, can easily integrate with 3CX Phone System. They also have an expert technical support team that is always there to assist in any software difficulty you might have.
Cons: None as of yet.

MDLsolutions provides free remote setup and customized configuration support for its Call Center customers. Minimum hardware requirements: 2 Windows PCs (IP PBX and Predictive Dialer) or 1 Windows PC running VirtualBox, and one Windows PC for each agent running on a network supported by a switch, with internet (VoIP connectivity).

About MDLsolutions

Founded in 2002, MDLsolutions ® provided Customized Telecommunication Software Solutions. With the combined technical expertise of more than two decades of working in IT Telecommunications space with Cisco, ShoreTel, Avaya, Nortel, Mitel, TAPI, Aculab, Brooktrout (Cantata) and NMS; MDLsolutions ® enables its customers to acquire and apply cutting edge technology and applications which increases productivity. MDLsolutions ® provides high quality IT Telecom/VoIP solutions and world class customer service at affordable prices while refusing to compromise on its array of feature, reliability and true voice quality.

About 3CX

3CX Phone System for Windows is an award-winning software-based IP PBX that replaces traditional proprietary hardware PBX. It is based on the SIP standard and supports most popular SIP phones, VoIP Gateways, VoIP service providers and PSTN phone lines. It is easy to manage by system administrators as it integrates well with Windows Network infrastructure.

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If you'd like more information about MDLsolutions, Inc. or to schedule an interview with Jonathan Steele, please call 1888 473 7820 or email him at jsteele@mdlsolutions.com