

**MDLsolutions releases VoIP Dialer/Predictive Dialer that is functionally yet easy to use and affordable.**

MDLsolutions dialer has over 23 unique features built into it such as answering and fax machine detection, multi list management, multi call queue support, direct call list import, call list result export, customizable call options, detailed reports and much more, and the dialer is also built on a reliable and tested architecture with an open SQL database backend.

It also includes an Agent Disposition Interface that presents your call center agents at time of transfer the information of the person who has just been called, and allows the agent to update that person's information.

MDLsolutions has also added in a 3CX plug-in that allows the dialer to transfer the calls directly into a 3CX call queue, and at the same time use the Agent Disposition Interface to track and manage the transferred calls.

MDLsolutions has uploaded a 45 day free trial of the dialer which you can find on our website at <http://www.mdlsolutions.com/Dialer.aspx>

**About MDLsolutions**

Founded in 2002, MDLsolutions has provided and still continues to provide custom telecommunication software solutions too many organizations from various service related fields. Accompanied by the experience our founder gained from almost a decade of working in IT Telecommunication with Cisco, ShoreTel, Avaya, Nortel, Mitel, TAPI, Aculab, Brooktrout(Cantata) and NMS, MDLsolutions has enabled their customers to not only acquire cutting edge technological/resources but has effectively increased their productivity.

As MDLsolutions continues to expand, our next level of contribution to the ever changing and dynamic world of IT telecommunications/VoIP involves the design, development and resale of computer based VoIP solutions and industry related products/solutions.

With the ever increasing performance/capacity of CPU based computers, and their ability to power VoIP applications effectively/reliably, we find this to be an inevitable path to the future of IT telecommunications/VoIP.

With many satisfied customers, MDLsolutions continues to provide quality IT telecom/VoIP solutions at truly affordable prices. Yes we are aware that some of our competitors offer cheaper VoIP solutions, but we are also aware that our clients need a wide array of feature/functionality, reliability and true voice quality, not limitations and the echo's/sound delays of past VoIP systems.

With our many partnerships, products and expertise, we can provide your business with everything you need from a simple business phone system to a

large scale call center, to custom development and integration of almost any IT telecommunications/VoIP system.

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